



NEW MEXICO

Protect yourself from Vishing

What can consumers do to protect themselves?

Here is some advice from security experts:

- **Caller ID spoofing is easy.**
- **Be aware. Consumers need to know that these scams exist.**
- **Be suspicious of all unknown callers. People should be just as suspicious of phone calls as they are of e-mails asking for personal information. Some experts suggest letting all calls from unknown callers go to voicemail.**
- **Don't trust caller ID. Just because your caller ID displays a phone number or name of a legitimate company you might recognize, it doesn't guarantee the call is really coming from that number or company.**
- **Ask questions. If someone is trying to sell you something or asking for your personal or financial information, ask them to identify who they work for, and then check them out to see if they are legitimate.**
- **Stop by your local FNB New Mexico office to find out more**